

Case Study.
Gold Mining Company.
West Africa Region.
Mining.

Gold Producer insources Maintenance to release Value

Challenge

A major gold producer decided to insource maintenance activities previously carried out by a contractor to gain tighter control of cost expenditure and time. dss+ was asked to de-risk and accelerate the transition and ensure smooth business and operational continuity without negative impact on operations.

Solution

dss+ evaluated the client's business case including tradeoffs. To enable the company to transition sooner and ramp up quicker, dss+ completed a detailed insourcing planning diagnostic. The resulting plan addressed priority risks and opportunities associated with insourcing. dss+ next worked with the organization to ensure full visibility of the plan at head office and local operational levels to assist with and de-risk day-to-day execution.

dss+ further designed and implemented a new Management Operating System (MOS) and developed Value Driver Trees to identify KPIs. Actively coaching and working side by side with the team, dss+ was able to help the gold producer:

- Clearly define roles and responsibilities
- Set more effective meeting cycles and structured weekly reviews
- Embed strong awareness and discipline in cost control across the organization
- Ensure recruitment of appropriate resources prior to the "go live"
- Streamline and integrate information flow and re-align reporting to the relevant KPIs



Assignment

Maintenance Insourcing



Offering

Operational Excellence.

Management Operating System, Value Driver Trees, Cost Control, Coaching, Transition Preparation.



Impact

+ \$6 million cost saving through scheduled acceleration.

\$0M production loss during insourcing transition.

Improved operational management maturity and maintenance KPIs.

dss+

Protect. Transform. Sustain.

[linkedin.com/company/consultdss](https://www.linkedin.com/company/consultdss)

twitter.com/consultdss

[youtube.com/consultdss](https://www.youtube.com/consultdss)

www.consultdss.com

