

Case Study.
Rail freight company.
Europe.
Railway.

Safety always comes first

Context

In 2017 and early 2018 our client experienced a rapid increase in safety-related incidents. To stop the flow of incidents, they decided to set up a specific programme to focus attention on work safety as a leadership and team responsibility.

Challenge

Client's employees frequently work in isolation and constantly need to react to changing and often new situations. The management had to learn how to change their mindset from an "I have to" attitude to safety to an "I want to" attitude to enable them to recognise risks systematically, make safe decisions independently and integrate safety into their work routine in a way that feels natural.

Solution

dss+ trained all executives and senior managers in the dss+ Risk Factor™ to increase individual risk awareness and promote affective communication about risks. dss+ also supported the organisation in improving its safety culture and expanding and transmitting it throughout the organisation. This included creation of a new safety vision and governance metrics, the establishment of all-encompassing risk assessments and vital rules, and the development of guidelines to ensure maximum learnings from near misses/incidents.



"The Risk Factor is very well structured. The material is immensely helpful and the quality of training from dss+ is outstanding."

Operational Risk Management expert at client side



Assignment

Improve incident rates & develop a sustainable culture of safety



Offering

dss+ Risk Factor



Impact

- 15% reduction in incidents within the first 6 months
- Near Miss reporting improved by 25%
- 74 managers trained as dss+ Risk Factor trainers
- Overall, more than 2,000 employees were trained in the dss+ Risk Factor

dss+

Protect. Transform. Sustain.

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