

Case Study.
Veolia.
Poland.
Utilities.

The strategic partnership for a sustainable development

Context

Veolia is the global leader in optimised resource management : water, waste and energy. In 2020, they supplied 95 million people with drinking water and 62 million people with wastewater service, produced nearly 43 million megawatt hours of energy and treated 47 million metric tons of waste, globally.

Challenge

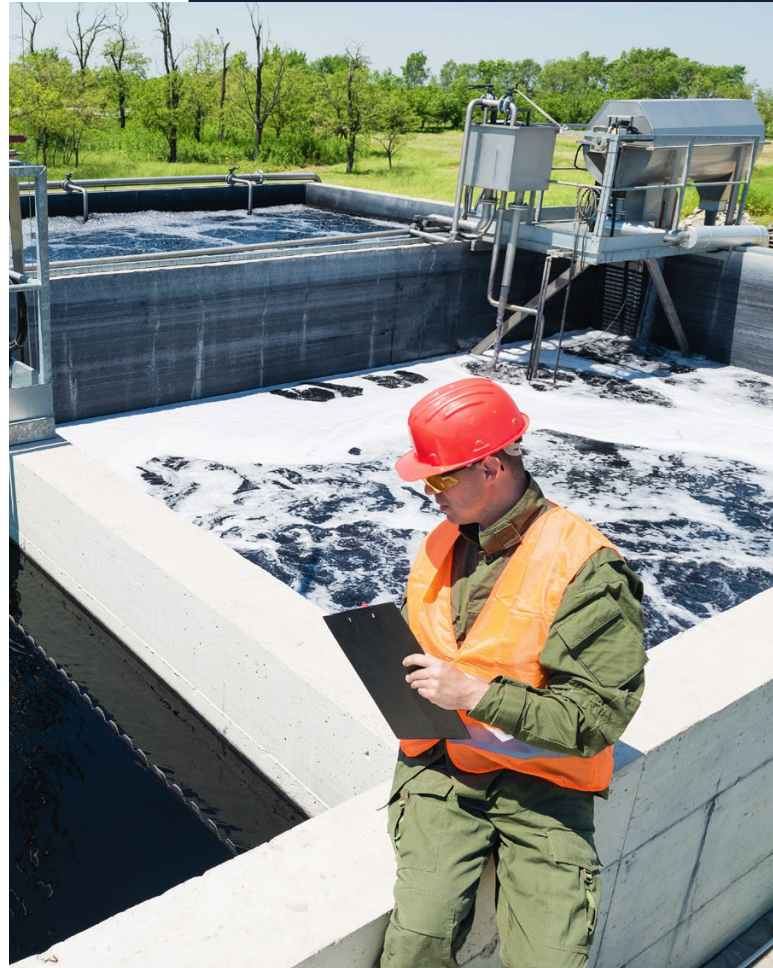
With a very moderate level in safety (mainly reactive), a high LTI rate and a complex structure of the Group, Veolia entities in Poland needed a solid support based on proven solutions to gain in safety culture and performance. dss⁺ has the privilege to be the strategic partner for Veolia on this sustainable journey.

Solution

Firstly, we started to work with two subsidiaries in Poland. Then Veolia decided to enlarge their collaboration through a frame contract with dss⁺. Together with Veolia's teams, we ran several rounds of dynamic assessments and trained more than 200 managers in 6 entities. In 2021 we started cover a 7th new entity.

With the approach based on dss⁺ assessments we have obtained strong leverage for safety culture building across the organisation and positive impact on safety behaviour and attitudes. Through these years, we have improved our safety results striving for "zero accidents"

Andrzej Wójcik - QHSE Country Manager at Veolia Group in Poland



Assignment

Ensure high safety culture in 7 entities including a newly established one in the Group



Offering

Safety culture assessment, safety training and coaching sessions



Impact

- 7 entities managed
- 6 out of them with an independent safety culture stage on the dss⁺ Bradley Curve™
- Over 220 leaders trained
- Number of injuries decreased by 60% in 5 years.

dss⁺

Protect. Transform. Sustain.

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